

Applying for Energy Assistance Programs - LIEAP and CIP for 2020-2021 (Low-Income Energy Assistance Program and Crisis Intervention Program)



Rockingham County Health and Human Services, Division of Social Services recognizes that citizens of the County may need to apply for heating assistance in a different way due to the economic impact from COVID-19. During the COVID-19 Pandemic, you can apply for Energy Assistance in the following manner:

Age 60+ or Receiving Disability Services: May Apply Beginning **December 1, 2020**
All other Applicants: May Apply Beginning **January 4, 2021**

1. **(NEW)** You may **CALL OUR OFFICE** at **336-342-1394** and ask to speak with someone about completing an Energy Assistance Application. Applicants who contact the agency by phone wanting to apply for LIEAP will be interviewed at that time and offered the opportunity for a telephonic signature.
2. **(NEW Effective January 2, 2021)** Apply online with **ePASS**: epass.nc.gov
Energy Applications for LIEAP and CIP will be available online. Applicants are encouraged to apply online through the ePASS Portal or by US Mail or Fax.
3. Complete, sign and submit a **paper application**:
 - Mail your completed, signed application to:
Rockingham County DSS
PO BOX 61 Wentworth, NC 27375 OR
 - Fax your completed, signed application to: **336-349-5620** OR
 - Leave your completed, signed application in the **DROP BOX** just inside the main doors of the DSS building at:
411 NC Hwy 65 Wentworth, NC 27375
4. **Apply in Person**: This year, in-person applications will only be taken via a **DRIVE-THROUGH PROCESS** in the **Old Wentworth School Parking Lot** (591 NC Hwy. 65, Reidsville, NC). Look for the two Large White Tents. Applications will be taken in-person, **Monday - Friday from 8 am to 5 pm through March 31, 2021 or until funds are exhausted.**

NOTE: If you do not have access to computer to complete an application on ePass, or if you are unable to call our office, paper applications are available in the DSS Entrance foyer area. **You will need to be Pre-Screened at the Guard House located at the entrance to the complex.** Let the staff know that you are picking up an Energy Assistance Application. Once you pick up the application and complete it, you can return the completed, signed application by leaving it in the drop box just inside the main doors of the DSS building, or through mail or fax as stated above. **Due to COVID-19 and the safety of staff and citizens, please call the office before visiting the campus. Facial covering is strongly encouraged.**

For additional information, please visit the following links listed below.

<https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/economicservices/EFS-FNSEP-37-2020a1.pdf>

<https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/economicservices/EFS-FNSEP-37-2020a2.pdf>

<https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/economicservices/EFS-FNSEP-37-2020a3.pdf>

<https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/economicservices/EFS-FNSEP-37-2020a4.pdf>